

Installation

Residential, and enterprise

If you buy an enterprise turn-key on-premise license, the software will be installed on your own server via ssh at no charge. Thus, you must supply us the ssh login for the installation as soon as you can, via our support section. If you buy a saas subscription, as soon as you subscribe, our engineering team will deploy your service in fast GPU clusters for you at no charge, and send you the login credentials by email in the next 24/hr. Your service will be accessible online via any web browser, from your profile page at Stallios. Create a free account and login to Stallios, and go to the Mayca section of your profile to access your service. The installation includes the smart home-automation web interface where you can configure the smart home commands that you want Mayca to execute for you. The physical USB, Wi-Fi, and sensor devices needed to plug your home items to Mayca for smart home-automation, can be purchased at very low prices online, or at any hardware stores.

Store, branch, school, and healthcare

If you buy an enterprise turn-key on-premise license, the software will be installed on your own server via ssh at no charge. Thus, you must supply us the ssh login for the installation as soon as you can, via our support section. If you buy a saas subscription, as soon as you subscribe, our engineering team will deploy your service in fast GPU clusters for you at no charge, and send you the login credentials by email in the next 24/hr. Your service will be accessible online via any web browser, from your profile page at Stallios. Create a free account and login to Stallios, and go to the Mayca section of your profile to access your service. The installation includes the smart home-automation web interface where you can configure the smart home commands that you want Mayca to execute for you. The physical USB, Wi-Fi, and sensor devices needed to plug your home items to Mayca for smart home-automation, can be purchased at very low prices online, or at any hardware stores.

If you subscribe to the service to offer customer support to your clients, you'll need a way to let your customers know about your new assistance service. This can be easily done by using two standing banners with a unique QR-code printed on them, and by placing one banner in the front, and one in the back of your store or business, allowing your clients to simply scan the QR-code with their phone, to instantly access your assistance service while they walk or shop in your store or business. You can also place computer monitors at many places in your store or business desks and walls, and have Mayca assist your clients directly via those monitors. Because some people may prefer not to use their phone to get a simple answer to a question. When you subscribe to the service, Stallios will supply you with 2 standing banners including the QR-code printed on them, and shipped them to your store or business in the next 72/hrs.

Regarding the knowledge needed to answer all possible questions your customers may have about your products or services, the best way is to write them down on a document, and supply that document to Mayca as reference to answer questions. If you already have a website knowledge-base, simply create a single document from it and give it to Mayca. That document can be formatted as text, PDF, doc, etc. Mayca will read the document supplied, and use that information as knowledge to offer customer service to your clients. When you login to your service, simply supply the document to Mayca on your admin panel, via the documents tab.

